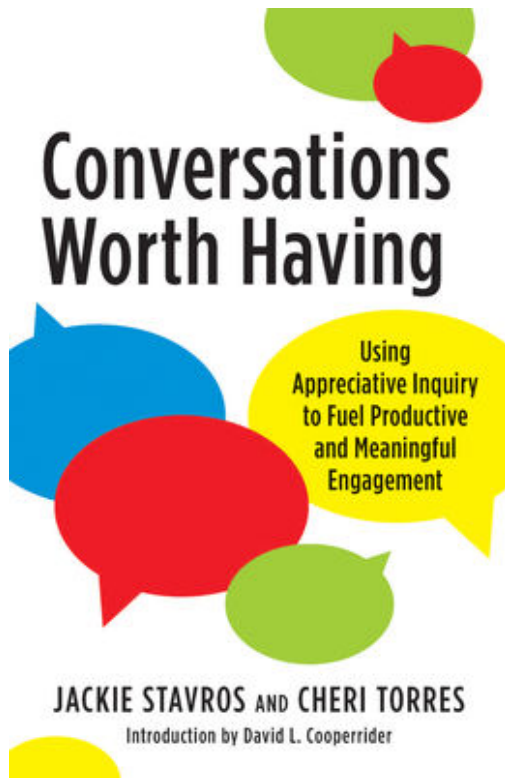


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A Unique Guide to Changing Our World of Conversation. Conversation is a crucial part of everything we do. It influences our well being—a good conversation can leave us ready for anything, a bad one can ruin our whole day. But most of us are unaware of the nature of our conversations, let alone how to make them consistently affirming and empowering. This book shows us how to use Appreciative Inquiry, one of the most effective and widely used approaches for fostering positive change, to dramatically improve the outcomes of our conversations. By focusing on what we want to happen instead of what we want to avoid, and asking questions to deepen understanding and increase possibilities, we expand creativity, improve productivity, and unleash potential, at work and home.

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Jackie Stavros and Cheri Torres have been internationally recognized for their work with Appreciative Inquiry. They've positively affected the lives of thousands of people and helped hundreds of organizations improve their capacity to thrive in uncertain times. They have been researching, writing, consulting, and speaking on Appreciative Inquiry since 1996.

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