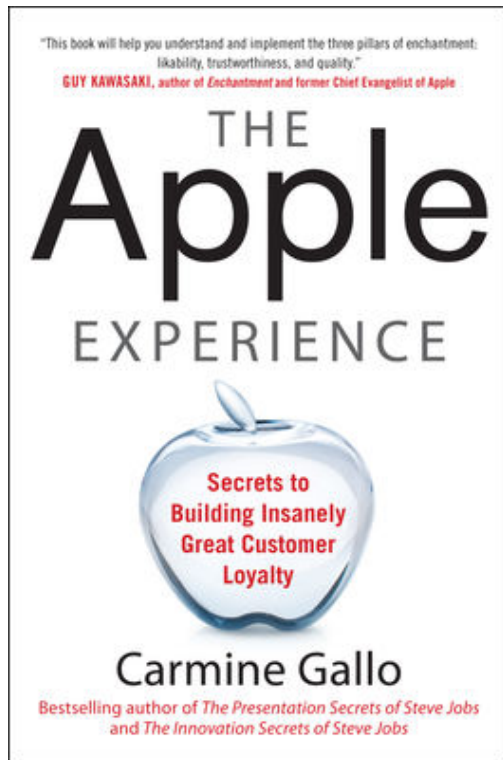


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"An exciting resource for any business owner in any country who wants to reimagine the customer experience."

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"This magnificent collection of insights illuminates the way for anyone who wants to create a truly great experience, whether in retail, service, or software."

**Title** : The Apple Experience: Secrets to Building Insanely Great Customer Loyalty

**Author** : Carmine Gallo

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